

SECTION 3: SERVICE DEPARTMENT

Please do not hesitate to contact our Service Manager if you wish to discuss any of these sections in more detail:
+44(0)1307 818 000

3.1 Service Request Form

Please fill in this form if you experience any issue with a new or used ScanStone machine, and our Service Department will do their best to help you. Send completed forms to service@scanstone.co.uk

3.2 Warranty Form

Please fill in this form if you experience any damaged or broken parts, both new or used, and our Service and Parts Departments will do their best to replace the part. Send completed forms to service@scanstone.co.uk.

3.3 Machine Appraisal

This appraisal is a guide for Dealers to distinguish which parts should be replaced, and which parts can remain on a machine, in preparation for the season ahead.

3.4 User Manuals

These User Manuals can be sent on to customers as appropriate. Please contact us if you need a User Manual which is not listed in this folder. Please keep all additional User Manuals in this folder.

Please do not hesitate to contact us at any point if you have any queries.

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